neoGASTRIC data protection and privacy neoGASTRIC data protection and privacy



How will my data be used and what happens if I want to stop taking part?

We will need to use information from you for this research project. This information will include your name and contact details. We will keep all information about you safe and secure. The University of Liverpool will keep identifiable information about you for 10 years after the study has finished.

Your rights to access, change or move your information are limited, as we need to manage your information in specific ways in order for the research to be reliable and accurate. You can stop being part of the study at any time, without giving a reason. If you change your mind after the data has been anonymised we will keep anonymised information about you that we already have because some research using your data may have already taken place and this cannot be undone.

We need to manage your records in specific ways for the research to be reliable. This means that we will not be able to let you see or change the data we hold about you if this could affect the wider study or the accuracy of data collected.

If you agree to take part in this study, you will have the option to take part in future research using your data saved from this study.

People within Imperial College London and their study team will use this information to do the research or to check your records to make sure that the research is being done properly and the information held (such as contact details) is accurate. Only the research team, the study organisers in Oxford and people from the sponsor or regulatory authorities (who check on studies like this) will see your data.

Imperial College London is the sponsor for this study and will act as the Data Controller for this study. This means that we are responsible for looking after your information and using it appropriately. Imperial College London will keep your personal data for 25 years after the study has completed in relation to primary research data. The process evaluation aspect of the study is expected to finish in 2023 or 2024.

Dr Kerry Woolfall, University of Liverpool acts as the Data Processor for this study. Once we have finished the study, we will keep some of the data so we can check the results. We will write our reports in a way that no one can work out that you took part in the study.

For more information / confirmation regarding the end date please contact the study team, see 'Where can you find out more about how your information is used' for contact information.

As a university we use personally-identifiable information to conduct research to improve health, care and services. As a publicly-funded organisation, we have to ensure that it is in the public interest when we use personally-identifiable information from people who have agreed to take part in research. This means that when you agree to take part in a research study, we will use your data in the ways needed to conduct and analyse the



research study. Our legal basis for using your information under the General Data Protection Regulation (GDPR) and the Data Protection Act 2018, is as follows:

• Imperial College London - "performance of a task carried out in the public interest"; Health and care research should serve the public interest, which means that we have to demonstrate that our research serves the interests of society as a whole. We do this by following the UK Policy Framework for Health and Social Care Research.

Where special category personal information is involved (most commonly health data, biometric data and genetic data, racial and ethnic data etc.), Imperial College London rely/relies on "scientific or historical research purposes or statistical purposes

International transfers

There may be a requirement to transfer information to countries outside the United Kingdom (for example, to a research partner, either within the European Economic Area (EEA) or to other countries outside the EEA). Where this information contains your personal data, Imperial College London will ensure that it is transferred in accordance with data protection legislation. If the data is transferred to a country, which is not subject to a UK adequacy decision in respect of its data protection standards, Imperial College London will enter into a data sharing agreement with the recipient research partner that incorporates UK approved standard contractual clauses or utilise another transfer mechanism that safeguards how your personal data is processed.

Sharing your information with others

We will only share your personal data with certain third parties for the purposes referred to in this participant information sheet and by relying on the legal basis for processing your data as set out above.

Other Imperial College London employees include staff involved directly with the research study or as part of certain secondary activities (which may include support functions, internal audits, ensuring accuracy of contact details etc.), Imperial College London agents, contractors and service providers (for example, suppliers of printing and mailing services, email communication services or web services, or suppliers who help us carry out any of the activities described above). Our third party service providers are required to enter into data processing agreements with us. We only permit them to process your personal data for specified purposes and in accordance with our policies.

Potential use of study data for future research

When you agree to take part in a research study, the information collected either as part of the study or in preparation for the study (such as contact details) may, if you consent, be provided to researchers running other research studies at Imperial College London and in other organisations which may be universities or organisations involved in research in

This study is funded by the National Institute for Health Research (NIHR) [Health Technology Assessment (HTA) (project reference XX/XX/XX)].

The views expressed are those of the author(s) and not necessarily those of the NIHR or the Department of Health and Social Care.



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this country or abroad. Your information will only be used to conduct research in accordance with legislation including the GDPR and the UK Policy Framework for Health and Social Care Research.

This information will not identify you and will not be combined with other information in a way that could identify you, used against you or used to make decisions about you.

Where you can find out more about how your information is used?

You can find out more about how we use your information

- at www.hra.nhs.uk/information-about-patients/
- by asking one of the research team
- by sending an email to <u>k.woolfall@liverpool.ac.uk</u> or
- by ringing us on 0151 794 4634
- or by going to www.npeu.ox.ac.uk/neogastric

What if you have a complaint?

If you wish to raise a complaint about how we have handled your personal data, please contact the research team first by sending an email to k.woolfall@liverpool.ac.uk or by ringing us on 0151 794 4634

Following our response, if you are not satisfied please contact Imperial College London's Data Protection Officer via email at dpo@imperial.ac.uk, via telephone on 020 7594 3502 and/or via post at Imperial College London, Data Protection Officer, Faculty Building Level 4, London SW7 2AZ.

If you remain unsatisfied with our response or believe we are processing your personal data in a way that is not lawful, you can complain to the Information Commissioner's Office (ICO)- via www.ico.org.uk. Please note the ICO does recommend that you seek to resolve matters with the data controller (us) first before involving them.

Imperial College London holds insurance policies, which apply to this study. If you experience harm or injury as a result of taking part in this study, you will be eligible to claim compensation without having to prove that Imperial College is at fault. This does not affect your legal rights to seek compensation.

If you are harmed due to someone's negligence, then you may have grounds for a legal action. Regardless of this, if you wish to complain, or have any concerns about any aspect of the way you have been treated during the course of this study then you should immediately inform the Investigator (see details below). The normal National Health Service mechanisms are also available to you. If you are still not satisfied with the response, you may contact the Imperial College, Research Governance and Integrity Team.

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