

9. Emergency Queries

If you need to get in touch with the trial team, please use one of the following numbers:

During office hours

Contact neoGASTRIC Coordinating Centre during normal working hours (between the hours of 9am – 5pm Monday to Friday).

The main office number is **01865 617927**.

Alternative numbers are: 01865 289714 or 01865 289747

Out-of-hours

In the case of urgent out-of-hours queries, please phone **0800 138 5451**.

When you call this number (freephone), you will be put through to a call centre which provides 24-hour emergency support. They will ask for the following before they can address your query and then an appropriate person will call you back:

- your name
- the hospital you are calling from
- your full phone number
- the name of the trial (neoGASTRIC)

If your query is **not** urgent please email neogastric@npeu.ox.ac.uk or leave a message on the study answerphone 01865 617927.